Secure Income Low Policy Customer Information Sheet



The information mentioned below is illustrative and not exhaustive. Information must be read in conjunction with the product brochures and policy document. In case of any conflict between the Key Features Document and the policy document the terms and conditions mentioned in the policy document shall prevail.

Title	Description	Refer To Policy Clause Number
Product Name	Secure Income - Low Policy	
What is Secure	Secure income - Low is a unique policy which provides following coverage –	
income - Low?	1. Loss of Life Accident Indemnity	
	2. Dismemberment, Loss of Sight, Hearing, Speech Indemnity.	
	This is a Retail Product designed for the specific needs of Individuals to protect themselves from unfortunate events.	
	Policy is for the period of 1 year & the Eligible entry age is from 18 years upto 65 years. Policy is however renewable for life upon payment of premium.	
	Nomedical examination is required.	
	24 Hour coverage World wide.	
What am I covered for:	Loss of Life Accident Indemnity - covers for Death arising due to an Accident as defined in policy terms & conditions.	Part I - Benefits
	Dismemberment, Loss of Sight, Hearing, Speech Indemnity – covers for the bodily injury resulting in dismemberment of any body part or loss of sight or hearing as per table of losses, occurring within 180 days after the date of accident which caused injury.	
What are the major exclusions in the policy:	This entire Policy does not provide benefits for any loss resulting in whole or in part from, or expenses incurred, directly or indirectly in respect of:	Part III Exclusion
	1. suicide, attempted suicide (whether sane or insane) or intentionally selfinflicted Injury or Illness, or sexually transmitted conditions, or	
	2. serving in any branch of the Military or Armed Forces of any country, whether in peace or War, and in such an event We, upon written notification by You, shall return the pro rata premium for any such period of service during the circumstances described in a Hazard; or	
	3. being under the influence of drugs, alcohol, or other intoxicants or hallucinogens unless properly prescribed by a Physician and taken as prescribed; or	
	4. participation in an actual or attempted felony, riot, crime, misdemeanour or civil commotion; or	
	5. operating or learning to operate any aircraft, or performing duties as a member of the crew on any aircraft; or	
	6. war, civil war, invasion, insurrection, revolution, act of foreign enemy, hostilities (whether War be declared or not), rebellion, mutiny, use of military power or usurpation of government or military power; or	
	7. any loss, damage cost or expense or whatsoever nature directly or indirectly caused by, resulting from or in connection with any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss.	
	The warranty also excludes loss, damage, cost or expenses of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to action taken in respect of any act of terrorism.	
	If the Company alleges that by reason of this Exclusion, any loss, damage, cost or expenses is not covered by this insurance, the burden of proving the contrary shall be upon the Insured; or	
	8. the intentional use of military force to intercept, prevent, or mitigate any known or suspected Terrorist Act; or	

	 the use, release or escape of nuclear materials that directly or indirectly results in nuclear reaction or radiation or radioactive contamination; the dispersal or application of pathogenic or poisonous biological or chemical materials; the release of pathogenic or poisonous biological or chemical materials, (However, the above only applies if 50 or more persons sustain death within 90 Days of the date of the incident); or the radioactive, toxic, explosive or other dangerous properties of any explosive nuclear equipment or any part of that equipment; or ionising radiation or contamination by radioactivity from any nuclear fuel or 	
	explosive nuclear equipment or any part of that equipment; or 11. ionising radiation or contamination by radioactivity from any nuclear fuel or	
	from any nuclear waste from burning nuclear fuel; or	
	12. the radioactive, toxic, explosive or other dangerous properties of any explosive nuclear equipment or any part of that equipment; or	
	13. congenital anomalies or any complications or conditions arising therefrom; or	
	14. participation in winter sports, skydiving/parachuting, hang gliding, bungee jumping, scuba diving, mountain climbing (where ropes or guides are customarily used), riding or driving in races or rallies using a motorized vehicle or bicycle, caving or pot-holing, hunting or equestrian activities, skin diving or other underwater activity, rafting or canoeing involving white water rapids, yachting or boating outside coastal waters (2 miles), participation in any Professional Sports, any bodily contact sport or any other hazardous or potentially dangerous sport for which You are untrained; or	
	15. any loss resulting directly or indirectly, contributed or aggravated or prolonged by childbirth or from pregnancy.	
Waiting Period	No waiting Period	
Payout Basis	All benefits under this Policy are payable on Benefit basis	
Renewal Conditions	 Policy is ordinarily renewable for life, subject to application for renewal and the renewal premium in full has been received by the due dates and realization of premium. 	Part V Uniform Provisions 3, Renewal Conditions
	The renewal premium for this policy will not change unless We have revised the premium and obtained due approval from IRDA. Your premium will also change if you change the sum insured or change the plan.	
	 Grace period of 30 days for renewing the policy is provided. To avoid any confusion any claim incurred during break-in period will not be payable under this policy. 	
	We will not apply any additional loading on your policy premium at renewal based on your claims experience.	
	 In the likelihood of this policy being withdrawn in future, we will intimate you about the same 3 months prior to expiry of the policy. You will have the option to migrate to any Individual personal accident insurance policy available with us at the time of renewal. 	
Renewal Benefits	NA	
Free Look Period	You have a period of 15 days from the date of receipt of the Policy document to review the terms and conditions of this Policy. If You have any objections to any of the terms and conditions, You have the option of cancelling the Policy stating the reasons for cancellation and You will be refunded the premium paid by You after adjusting the amounts spent on stamp duty charges and proportionate risk premium. You can cancel Your Policy only if You have not made any claims under the Policy. All Your rights under this Policy will immediately stand extinguished on the free look cancellation of the Policy. Free look provision is not applicable and available at the time of renewal of the Policy.	Part V Uniform Provisions 20
Cancellation	This policy would be cancelled on grounds of misrepresentation, fraud, non-disclosure of material facts or non-cooperation by any Insured Person, upon giving 15 days notice.	Part V Uniform Provisions 3, Expiration Date

Title	Description	Refer To Policy Clause Number
	In the event of cancellation for mis-representation, fraud, non-disclosure of material facts, the policy shall stand cancelled ab-initio and there will be no refund of premium. In the event the policy is cancelled for non-cooperation of the insured or If you cancel the Policy, the premium shall be computed in accordance with Our short rate table for the period the Policy has been in force, provided no claim has occurred up to the date of cancellation. In the event a claim has occurred in which case there shall be no return of premium.	
Premium Payment	Premium shall be based on the Sum Insured. Payment to be made by Cheque or Demand Draft or Credit Card.	
How to Claim	 Company Officials: If you are not satisfied with our services and wish to lodge a complaint, please feel free to call our 24X7 Toll free number 1800-266-7780 or Senior Citizen No. 1800 22 9966 (tolled) or you may email to the customer service deskat customersupport@tataaig.com IRDAI: In case of no reply from Us with 15 days, You can approach Grievance Redressal Cell of the Consumer Affairs Department of IRDA of India by calling Toll Free Number 155255 (or) 1800 4254 732 or send email to complaints@irda.gov.in Ombudsman: Details as mentioned in the policy wordings or alternatively please refer our web-site (www.tataaig.com). 	

Tata AIG General Insurance Company Limited	
Registered Office: Peninsula Business Park, Tower A, 15th Floor, G. K. Marg, Lower Parel, Mumbai - 400 013.	
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